



Dear Parents/Carers,

I hope this communication finds you well.

We're excited to introduce ourselves to the families of Mytchett Primary & Nursery Academy!

From September 2025, In2Care will be proudly delivering the After School Club provision for your school community. We specialise in high-quality Wrap Around Care for children aged 4–11 across Primary Schools in Berkshire and Surrey.

Our services include Breakfast Clubs, After School Clubs, and Holiday Camps, offered in partnership with our partner company's, In2Sport and Pro Players Centres.

We're proud of the strong reputation we've built and the excellent relationships we maintain with our partnered schools, teaching teams, families, and most importantly... the children in our care.

Bookings are LIVE from Monday 14th July 2025!

Head to our website www.in-2-care.com and select 'Book here'.

To make a booking follow this quick guide:

- 'Create an Account'
- Make yourselves familiar with our Terms & Conditions
- Add 'Mytchett Primary' as your centre
- Add your Child(ren) to your Account
- Ensure all consents, contacts, collectors, medical, diet and doctors' information inputted is complete and accurate
- Click 'Book Activity' to create a Booking
- Select the dates you require and head to the checkout!
- Choose to make a payment via Debit/Credit Card, Childcare Vouchers/Tax-Free Childcare, or an Instalment Plan.

It's super easy once you've created your account! Please don't hesitate to contact our friendly team by sending as an email at info@in-2-care.co.uk.



@IN2CARECLUB



www.in-2-care.co.uk



@in_2_care



Flexible Payment Options

We are committed to making the process as seamless as possible, making childcare accessible and payment manageable for our families. In2Care supports parents with 6 different payment options. Please visit our website to view these options in detail - <https://www.in-2-care.com/affordable-childcare-options/>

Frequently asked questions

Does In2Care Provide a food for my child?

A healthy and nutritious Afternoon Snack will be provided when your child arrives at the club and drinking water, milk and squash will always be available. The After School club snack is a substantial snack, and not a 'tea'. Please note we are a Nut-Free site.

What can my child do at a session?

Our sessions all about having time to unwind, relax, and have fun! Our approach to our Clubs is all about Children's choice and being a Child-led provision. A typical session will include a substantial and yummy Snack Time, to refuel after a day at school. There are opportunities to catch up with friends (or make new ones!), play board games, complete puzzles, get involved with construction play, drawing, reading, arts & crafts and outdoor play, games and challenges! Alongside this, we always have adult-led activities on offer too, such as team games and daily arts and crafts activity.

How will my child get to the After School Club?

The School Office will receive our daily registers at 2.30pm and will notify the Class Teachers of who is in attendance of After School Club on that day.

How will I collect my child from the After School Club?

We have a 4.15pm or a 6.00pm collection time. Our site number is on the school gate. Simply save our site number and call us letting us know who you are collecting.



@IN2CARECLUB



www.in-2-care.co.uk



@in_2_care

**What happens if someone else needs to pick up my child?**

Only contacts listed as a Collector on your account can pick up your child. You can easily amend this by logging into your account. Any person collecting your child must be over 16 years of age.

What if I am late collecting my child?

We ask that you aim to collect a few minutes before the session finish time to allow for a handover at the gate. If you are late, our late fees are £10 per 10 minutes, per child.

My child is going to be absent, or I need to cancel a session, what should I do?

You can cancel your sessions through the booking system. Please note we require 48 hours' notice for changes to sessions, or to receive credit on your account.

Is there a booking deadline for After School Club sessions?

You can book online up until the session start time. If you book after 2.30pm, you will need to call the school office to advise the school

Does my child need to bring anything with them?

Please ensure your child is dressed appropriately for the weather—for example, a waterproof coat during winter and a sun hat with sun cream during the summer months. All personal items brought to the club should be clearly labelled. We kindly ask that children do not bring any valuable toys or belongings, as we cannot take responsibility for lost or damaged items.

Who will be working with my Child(ren) at After School Club sessions?

All staff employed with In2Care undergo a fully enhanced Disclosure and Barring Service (DBS) check and are registered with the DBS Update Service. Our team receives comprehensive training through our Induction Programme, which includes Safeguarding and Child Protection, Activity and Session Delivery, Food Hygiene, Behaviour Management, and Health & Safety. Each session will always have at least one qualified Paediatric First Aider present.

I'm worried about how reliable this service is, will you ever cancel?

We will never cancel a session. Even during tricky times with Covid/Isolation times in the past, we have never cancelled a session. We are the most reliable Childcare service a school will ever work with, and we are very confident saying this!



@IN2CARECLUB



www.in-2-care.co.uk



@in_2_care



Meet our Team

Our team looks forward to meeting you and your child(ren). You can visit our website to get to know the members of our Head Office Team. Once our site team for the club has been confirmed and onboarding is complete, we will share their introductions with you as well.

Contact and Support

Please don't hesitate to contact us with any queries you may have.

Reach us by email, or by phone. (info@in-2-care.co.uk, 01344 609934).

Keeping in touch

Follow us on socials below to keep in touch and see what we get up to!

We look forward to meeting you all very soon, have a wonderful Summer.

Best wishes,

In2Care Team



@IN2CARECLUB



www.in-2-care.co.uk



@in_2_care